

## Financial Results Briefing for Q1/FY2019

January 31, 2019

# 08 New Approach in Q2 and thereafter

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# Financial Results Overview for Q1 FY2019

#### Financial Highlights

1 Results for the Q1

Net sales ¥ 6,862million (Down ¥655million, Down 8.7%, YoY)

Operating income ¥ 829million (Up ¥167million, Up 25.3%, YoY)

The number of paying subscribers of the smartphone

4.41 million subscribers

(Down 0.16 million compared to September 30, 2018)

**Good performance** 

in line with earnings forecast for H1 FY2018

**Progress ratio to the H1 forecast** 

Net sales: 49.0 %

Operating income: 82.9%

#### Consolidated P/L

#### Net sales declined. Operating income increased.

(Millions of yen)

	FY2019	FY2018	Change		
	Q1	Q1	Amount	Percentage	
Net sales	6,862	7,517	(655)	(8.7%)	Decrease in number
Cost of sales (Ratio)	<b>1,632</b> 23.8%	<b>1,590</b> 21.2%	+41	+2.6%	of paying subscribers
Gross profit	5,229	5,926	(696)	(11.8%)	
(Ratio)	76.2%	78.8%			Decrease in
SG&A	4,400	5,265	(864)	(16.4%)	advertising expenses
(Ratio)	64.1%	70.0%			
Operating income	829	661	+167	+25.3%	Decrease in tax
(Ratio)	12.1%	8.8%			expenses due to
Ordinary income	868	619	+248	+40.1%	the absorption- type merger of a
(Ratio)	12.7%	8.2%			subsidiary
Profit attributable to owners of parent	543	801	(258)	(32.2%)	implemented in the previous year
(Ratio)	7.9%	10.7%	abt Dagoward		3

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#### **Consolidated SG&A**

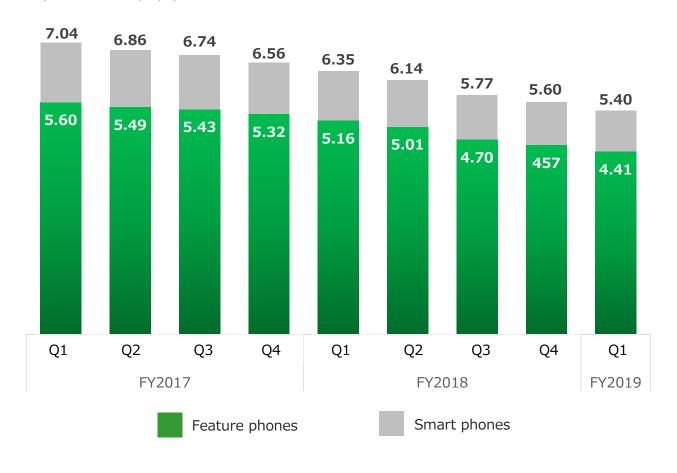
(Millions of yen)

	FY2019	FY2018	Change			
	Q1	Q1	Amount	Percentage		
SG&A	4,400	5,265	(864)	(16.4%)		
Advertising expenses	722	1,369	(647)	(47.3%)		
Personnel expenses	1,550	1,534	+16	+1.1%		
Commission fee	880	886	(6)	(0.7%)		
Subcontract expenses	216	282	(65)	(23.3%)		
Depreciation	343	430	(86)	(20.1%)		
Other	687	761	(74)	(9.8%)		

Decreased in the number of paying sucscribers (Priority was placed on the efficiency of acquisition)

#### **Business Overview i)**

(Unit: Millions of people)



## The number of paying subscribers

5.40 million subscribers

(Down 0.20 million compared to September 30, 2018)



#### **Business Overview ii )**

The average revenue per user (ARPU) for the smartphones paying subscribers



YoY Change
¥18.8
UP!



#### <u>Progress for</u> <u>Consolidated Earnings Forecast</u>

(Millions of yen)

	FY2019 Q1	FY2019 H1 (At the beginning of fiscal year)	Progress ratio
	Actual	Forecast	
Net sales	6,862	14,000	49.0%
Operating income	829	1,000	82.9%
Ordinary income	868	950	91.4%
Profit attributable to owners of parent	544	600	90.7%

## New Approach in Q2 and thereafter



#### **Basic Policy in FY2019**

- 1. Expand sales for healthcare-related services
- 2. Maintenance of the total number of paying subscribers
- 3. Improvement in ARPU

#### **Improvement in ARPU**

Favorable responses to promotions for subscription to services at ¥1,480 or ¥1,780 per month 01 02 03 04 01 02 Q3 04 01 FY2018 FY2019 FY2017



## Enhanced video lineup

## **Continuous rise in APRU**



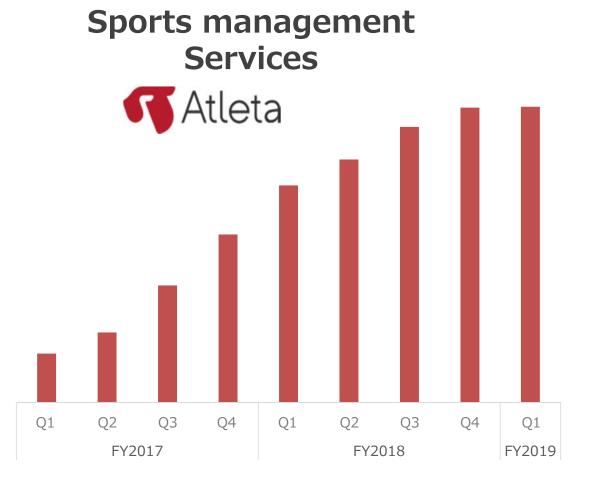
#### **Healthcare-related services business**

#### Check-up service CARADA



# The number of IDs has been increasing steadily.

#### **Healthcare-related services business**



# Paid service has been increasing steadily from schools and clubs

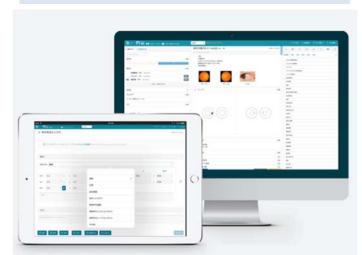


#### **Healthcare-related services:**

#### Collaboration with No. 1 prescription pharmaceutical wholesaler

#### Clinical Platform Better Quality with Less

cloud-type electronic medical records







- Launch full-scale sales initiatives to promote cloud-type electronic medical records
- Accepted directors

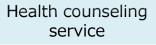


#### **Healthcare-related services:**

#### Collaboration with No. 1 prescription pharmaceutical wholesaler

#### .. CARADA medica

Online medical examination system







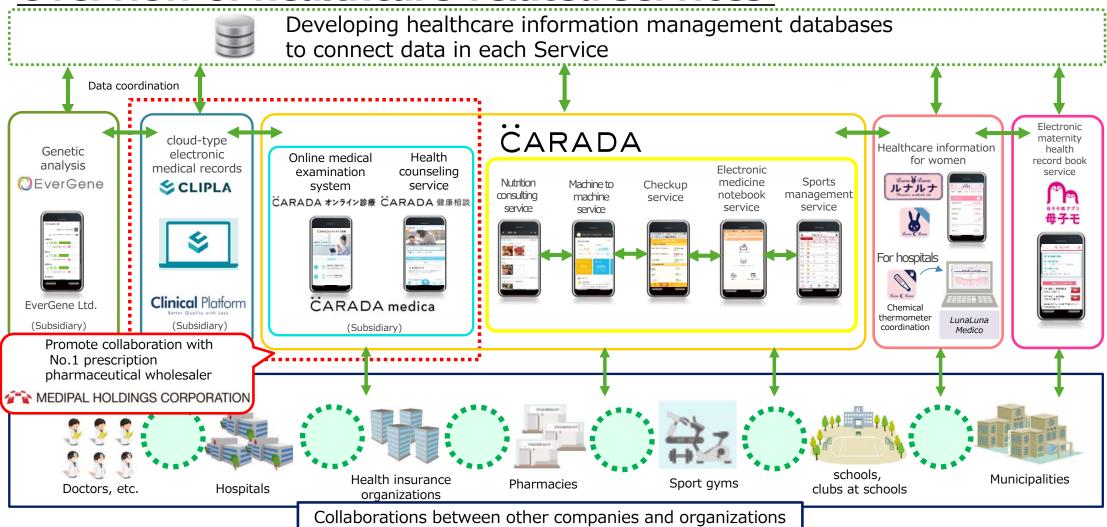


- Capital increase (invested ¥2.1 billion)
- Accepted a director and an auditor





#### Overview of healthcare-related services





#### **Topics:** Healthcare-related services business

#### Healthcare information for women







Prediction of menstrual and ovulation dates and recording of basal body temperatures





Concluded comprehensive agreements in conjunction with support for matchmaking efforts

with Hokkaido and
Oita Prefectures
in December,
following those with
Saitama and Osaka Prefectures

#### **Topics: Fintech business**



## Will Applied The North Pacific Bank, Ltd.)

#### Started settlement services

Started a trial demonstration
Secoma Company, Ltd.
Ain Pharmaciez Inc.

#### Posted on the Newspapers!

(December 24, 2018)

Nikkei Inc.

THE YOMIURI
SHIMBUN
THE IBARAKI
SHIMBUN Co., Ltd.



## Providing system to regional banks



QR code-based settlement services

#### <u>Topics: AI services business (Automagi Inc.)</u>



chat bot

( Automatic answering )

Steadily increased the number of companies adopting the services in the financial industry

Analysis of AI images and videosDiversification of applications

Detection of abnormalities

Prevention of drowsy driving

Automatic identification of unoccupied seats

Automatic reading of bills and invoices

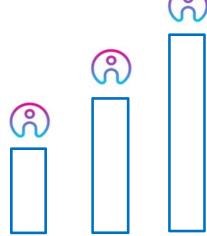
High-speed measurement of dimensions

Automatic reading of barcodes

Gum inspection

dian

## Number of companies introducing the service



Cumulative total exceeding **50** companies



Tsukuba Bank, Ltd. The Awa Bank, Limited.

The Miyazaki Bank, Ltd. The Musashino Bank, Ltd.

Mizuho Securities Co., Ltd.

A Demonstration experiment with Juudankai



NTT DATA Corporation

Nichirei Logistics Group Inc.

TEPCO Power Grid, Incorporated

NTT DOCOMO, INC.

Lion Corporation

• • •



#### **Topics: Efforts in the MaaS service area**

Build your trip with a smart phone including e-ticketing of LOCAL Buses in nothern Japan! Boost regional consumptions

Michinori Holdings, Inc.





Capture inbound demand

# Provide a bus fare ticketing and payment system

### Establish a tourism-oriented MaaS model

\*MaaS: A next-generation transportation system that improves convenience by allowing users to comprehensively access searching, booking, payment and ticketing services as a one-stop solution only with a smartphone, with respect to multiple transportation means including railways and buses.

#### Appendix.

#### **Consolidated B/S**

	As of December 31,2018	As of September 30,2018	Change		As of December 31,2018	As of September 30,2018	Change
Current assets	18,731	16,559	+2,171	Liabilities	4,147	3,954	+193
Cash and deposit	12,468	10,504	+1,964	Accounts payable-trade	1,241	1,284	(42)
Notes and accounts receivable-trade	5,118	5,203	△85	Account payable-other	1,444	1,462	(17)
Other	1,198	897	+300	Income taxes payable	355	133	+222
Allowance for doubtful accounts	(54)	(45)	(8)	Allowance for coin usage	147	141	+5
				Other	957	932	+25
Non-current assets	6,989	7,336	(347)	Non-current liabilities	1,161	1,133	+27
Property, plant and equipment	262	263	(0)	Net defined benefit liability	1,138	1,108	+29
Intangible fixed assets	2,082	1,976	+105	Other	23	25	(2)
Include software	1,797	1,757	+39	Total liabilities	5,309	5,088	+221
Investments and other assets	4,644	5,096	(452)	Capital stock	5,100	5,100	+0
Include investment securities	2,574	3,309	(735)	Capital surplus	6,885	5,820	1,064
				Retained earning	10,186	10,080	+105
				Treasury shares	(3,148)	(3,148)	(0)
				Accumulated other comprehensive income	(479)	125	(605)
				Subscription rights to shares	348	332	+15
				Non-controlling interests	1,519	496	+1,022
				Total net assets	20,411	18,808	+1,602
Total assets	25,720	23,896	+1,823	Total liabilities and net assets	25,720	23,896	+1,823

#### **Trends in Consolidated P/L**

	FY2017					FY2019			
	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1
Net sales	7,637	7,648	7,811	7,837	7,517	7,645	7,036	6,876	6,862
Cost of sales	1,275	1,230	1,533	1,606	1,590	1,734	1,499	1,580	1,632
Gross profit	6,362	6,417	6,277	6,230	5,926	5,910	5,537	5,295	5,229
(Ratio)	83.3%	83.9%	80.4%	79.5%	78.8%	77.3%	78.7%	77.0%	76.2%
Selling, general and administrative expenses	5,213	5,492	5,137	5,391	5,265	5,200	4,444	4,542	4,400
Operating income	1,149	925	1,139	839	661	710	1,092	753	829
(Ratio)	15.0%	12.1%	14.6%	10.7%	8.8%	9.3%	15.5%	11.0%	12.1%
Ordinary income	1,125	907	1,143	796	619	706	1,085	705	868
(Ratio)	14.7%	11.9%	14.6%	10.2%	8.2%	9.2%	15.4%	10.3%	12.7%
Profit attributable to owners of parent	677	(235)	703	289	801	352	740	(266)	543
(Ratio)	8.9%	-	9.0%	3.7%	10.7%	4.6%	10.5%	_	7.9%

#### **Trends in Consolidated SG&A**

	FY2017					FY2019			
	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1
SG&A Total	5,213	5,492	5,137	5,391	5,265	5,200	4,444	4,542	4,400
Advertising expenses	1,542	1,578	1,317	1,307	1,369	1,487	721	822	722
Personnel expenses	1,395	1,406	1,554	1,566	1,534	1,456	1,500	1,499	1,550
Commission fee	926	935	904	932	886	938	884	913	880
Subcontract expenses	402	519	255	253	282	240	240	186	216
Depreciation	374	401	458	456	430	422	412	373	343
Other	572	650	647	874	761	654	685	746	687

#### **Consolidated Earnings Forecast for FY2019**

		FY2019		F	Y2018 (Actual)	Change		
	Full-year	H1	H2	Full-year	H1	H2	Amount (Full-year)	Percentage (Full-year)
Net sales	28,000	14,000	14,000	29,075	15,162	13,913	(1,075)	(3.7%)
Cost of sales	6,400	3,200	3,200	6,405	3,325	3,094	(5)	(0.1%)
Gross profit	21,600	10,800	10,800	22,670	11,837	10,819	(1,070)	(4.7%)
Selling, general and administrative expenses	19,200	9,800	9,400	19,452	10,465	8,961	(252)	(1.3%)
Operating income	2,400	1,000	1,400	3,218	1,372	1,858	(818)	(25.4%)
(Ratio)	8.6%	7.1%	10.0%	11.1%	9.1%	13.4%		
Ordinary income	2,300	950	1,350	3,116	1,325	1,802	(816)	(26.2%)
(Ratio)	8.2%	6.8%	9.6%	10.7%	8.7%	13.0%		
Profit attributable to owners of parent	1,400	600	800	1,629	1,154	487	(229)	(14.1%)
(Ratio)	5.0%	4.3%	5.7%	5.6%	7.6%	13.4		

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